

Inspiration for Implementation Conference

Useful Organisations for Parent Carers & Professionals

25TH March 2013

This contact list has been compiled by HPCI. It includes contact information for a variety of national and local advice and information services which support children with SEND, their parents and carers, throughout their education. We hope you will find this information useful in supporting your child or your work. Be inspired; find out more!

A copy of this document is available on the HPCI event website: www.inspireanddo.org



admin@hertsparentscarers.org.uk or call/text us on 07840 360245

www.hertsparentcarers.org.uk

Useful Organisations for Parent Carers & Professionals

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Herts County Council	
<p>(Herts) Additional Needs Database (HAND)</p> <p>HAND offers parents and carers of a young person with an additional need or disability aged 0-19 a termly newsletter, concessions on leisure activities, information on benefits, activities, support and more, and an opportunity to influence future services.</p>	<p>01992 556984</p> <p>www.hertsdirect.org/hand</p>
<p>Children Centres</p> <p>Advice, information and drop in services for families with a child under 5</p> <p>Including art and crafts, toddlers groups, breastfeeding, toy library, holiday programmes, parent courses, music sessions, access to the health visitor and job centre support, teenage parent groups and much more. Each centre also has an outreach worker/s that can visit the family within the home to offer support and advice. Most services are either FREE or low cost.</p>	<p>www.hertschildrenscentres.org.uk</p> <p>or</p> <p>www.hertsdirect.org/actweb/postcode/postcodecc.cfm using your family's postcode.</p>
<p>Communications Disorder Team and Low Incidence Team</p> <p>The Specialist Advisory Service has been split into two teams called the Communications Disorder Team and Low Incidence Team, which form part of the Integrated Services for learning. Children's Services. The teams continue to offer support within schools for 5-18 year olds who are diagnosed with autism, hearing or visual impairment, speech & language, physical / neurological impairment. The service can assess the child's needs, give advice and targets, speak to the child, check strategies, suggest resources, advise parents, deliver INSET.</p>	<p>01707 320697</p>
<p>Family Services Directory</p> <p>FREE impartial information and guidance on a full range of childcare, children's services and resources available for 0-19 year olds, including childminders, leisure activities, free nursery places, parent support organisations. Health care information including local dentists, pharmacists, opticians, physiotherapists, councillors etc</p>	<p>0300 123 4052</p> <p>www.hertsdirect.org/fsd</p>

Herts County Council	
<p>Integrated Services for Learning (ISL) teams</p> <p>The ISL team provides information for practitioners, parents and carers. This is a new service, revised in structure in April 2013 to now include: Educational Psychology Services, SEN Team, Communication Disorder Team, Links Educational Support Centre. The Early Years SEND Team comprises EY SEND manager, EY Advisory Teachers, Inclusion Development Officers, Inclusion Assistants, and Early Years Specialist Development centres.</p> <p>The revisions to services have brought staff together into <u>5 integrated area teams across the county</u> to provide support for children and young people with additional and special educational needs.</p>	<p>www.thegrid.org.uk/leadership/isl/index.shtml</p> <p>5 Area Maps:</p> <p>www.thegrid.org.uk/leadership/isl/documents/isl_areas_map.pdf</p>
<p>Money Advice Unit</p> <p>Information and advice on benefits</p>	<p>0300 123 4040</p> <p>www.hertsdirect.org/benefits</p>
<p>Parent Partnership</p> <p>Impartial confidential service funded and run by Hertfordshire County Council offering FREE information and advice about special educational needs and disabilities SEND, how special needs are assessed and managed and the statement process. Parents of 0-25 year olds can contact the service for support, with or without statements of special needs, to discuss issues and help with writing reports, preparing for meetings and more.</p>	<p>01462 634488</p> <p>01992 555 847 - Non Term Service</p> <p>www.hertsdirect.org/services/edlearn/css/parpart</p>

Herts County Council	
<p>POhWER Advocacy Service</p> <p>POhWER offers FREE, con</p> <p>Confidential, independent advocacy services, all ages (lower age limit applies to some services) including 1:1 advocacy and non-instructed advocacy supporting those with a learning disability.</p> <p>BME</p> <p>The Hertfordshire BME advocacy service also runs through POhWER supporting parents and young people who believe they have experienced racist, religious, cultural or language based discrimination in a Herts maintained educational setting or support service and their own attempts to resolve the issue have been unsuccessful</p>	<p>0300 456 2370</p> <p>www.pohwer.net</p>
<p>Safeguarding Children’s Board (HSCB)</p> <p>The HSCB has an independent role to challenge partner organisations who are under legal obligation to support the board, the HSCB does not deliver services directly. Website offers a downloadable Safe Staffing Handbook, advice for parents and professionals, information about integrated practice, step up/down procedures, fostering, e-safety, safe recruitment, monitoring, signs and symptoms of maltreatment</p>	<p>www.hertssafeguarding.org.uk/</p> <p>Referral documents:</p> <p>www.hertsdirect.org/services/advben/resprof/integrated/ippractice/completecaf/</p>
<p>Youth Connexions</p> <p>HCC Services for Young People provides information, advice, guidance support, and personal development opportunities to 13-19 year olds (up to 25 for people with learning disabilities). Connexions offer FREE confidential advice on topics such as growing up, education, work, health, training, drugs, relationships, bullying, depression, alcohol, crime, eating disorders and housing, and offers mentoring in secondary schools and through One Stop Shops in Stevenage, Watford and across Hertfordshire. Youth Connexions also offer activities through the summer holidays, support to find youth work and access to the Duke of Edinburgh Award.</p>	<p>0808 00 13219</p> <p>01438 749147</p> <p>One Stop Shop - Bowes Lyon Centre Stevenage</p> <p>www.youthconnexions-hertfordshire.org</p>

Hertfordshire HUBS for SEND

KIDS East and West HUBS

There are two HCC centers specifically for the support of SEND children and families. Two hubs are run by KIDS Information and support for parents and carers of children with additional needs and disabilities aged 0-19 in Hertfordshire. Call before visiting to check services, events and opening times.

KIDS West HUB (Watford)

Albanwood, Newhouse Crescent,
Watford WD25 7BZ

KIDS Toy Libraries – Call for opening times.

KIDS East HUB (Hertford)

Divot Place, Hamels Drive,
Hertford SG13 7SP

KIDS Toy Libraries – Call for opening times.

www.KIDS.org.uk/hub

WEST HUB:: 01923 676549

EAST HUB: 01992 504013

National Pan-disability Organisations	
<p>Advisory Centre for Education ACE</p> <p>A national charity provide FREE confidential and independent advice on all aspects of state funded education in England and Wales including exclusions admissions, special educational needs, attendance and bullying.</p>	<p>0808 800 5793</p> <p>0808 800 0327</p> <p>www.ace-ed.org.uk</p>
<p>Challenging Behaviour Foundation</p> <p>Information about understanding and supporting children and adults who have severe learning difficulties and are described as having challenging behaviour. FREE resources for families and at cost for professionals. Family Support Worker offers individual support and CBF run training workshops for families and professionals.</p>	<p>0845 602 7885</p> <p>www.thecbf.org.uk</p>
<p>Contact a Family (SEND National Advice Service)</p> <p>Provides support, advice & information for families with disabled children, whatever their disability. As well as the National Advice Service, Contact a Family offers support to contact other families, national and local parent support groups, one-to-one linking, resource library.</p>	<p>0808 808 3555</p> <p>www.cafamily.org.uk</p>
<p>Coram Children’s Legal Centre</p> <p>Free legal information, advice and representation to children, their families and carers.</p>	<p>08088 020 008</p> <p>www.childrenslegalcentre.com</p>
<p>Disability Living Foundation</p> <p>DLF is a national charity that provides impartial advice, information and training on daily living equipment and aids through a helpline, FREE online information, courses for professionals, fact sheets and support for parents. DLF do not sell products but can support you to find what you need.</p>	<p>0845 130 9177</p> <p>www.dlf.org.uk</p>

National Pan-disability Organisations

Families in Focus

National and local training and counseling courses from parents of children with special needs for small groups of up to 15 parents all who have a child with special needs, providing mutual support, learning and counseling.

Training for professionals is designed to increase understanding, skills and confidence of practitioners to enable informed support of parents and families of children and adults with a disability.

www.familiesinfocus.co.uk/

LATEST COURSES FOR PARENTS

www.familiesinfocus.co.uk/special-needs-support/

Fledglings

Fledglings is a national charity that finds and sells products that improve the lives of disabled children and their families. Provide practical, affordable, good quality products that address everyday problems faced by children with disabilities such as cerebral palsy and autism. Whether you are a parent or carer of a disabled child, grandparent or family friend, teacher or health professional, Fledglings can help make life a little bit easier.

www.fledglings.org.uk/

Independent Panel for Special Education Advice (IPSEA)

A national charity offering FREE independent advice to parents of children with special educational needs in England and Wales on local authorities' legal duties to assess and provide for children with SEN, exclusions of children with special needs/disabilities, actions or inaction by local authorities and/or schools which discriminate against children with disabilities. IPSEA offer an advice line, email service, as well as a tribunal helpline.

0800 018 4016

0845 602 9579

www.ipsea.org.uk

KIDS

National charity working with disabled children, young people and their families across England. Support for disabled children and young people to realise their aspirations and their right to an inclusive community which supports them and their families. Free impartial support via phone, email and face to face.

www.KIDS.org.uk/hub

National Pan-disability Organisations	
<p>Learning Disabilities</p> <p>Information and advice on all aspect of learning disability for all ages from new born. Factual information for parents, carers and professionals. Provides information about issues affecting the lives of people with learning disabilities, publications, workshops, conferences, and funds research and service projects.</p>	<p>www.learningdisabilities.org.uk</p>
<p>Mencap (National)</p> <p>Voice of learning disability, working in partnership with people with a learning disability. Contact the national office for details of a local service provider in your area.</p>	<p>0808 800 4104</p> <p>www.mencap.org.uk</p>
<p>NCB</p> <p>The leading national charity supporting children, young people and families and SEND workers. NCB delivers the majority of its SEN and disability work through the Council for Disabled Children, whose vision is a society in which all disabled children’s life chances are assured, needs met, aspirations supported , rights respected.</p> <p>Council for Disabled Children The CDC is the umbrella body for the disabled children’s sector in England with links to other UK nations .</p> <p>Every Disabled Child Matters EDCM is a campaign to get rights and justice for every disabled child.</p> <p>Early Support The Early Support Programme is for parents and carers of disabled children and young people from birth to adulthood. This includes coordinating support for health, education, social care.</p>	<p>www.ncb.org.uk</p> <p>www.councilfordisabledchildren.org.uk</p> <p>www.edcm.org.uk</p> <p>www.ncb.org.uk/earllysupport</p>

National Pan-disability Organisations	
<p>Net Buddy Website</p> <p>Tips from other parents, carers and professionals with firsthand experience of special needs, learning difficulties and Autism, including brushing teeth, challenging behaviour, food and eating, bed wetting, constipation, dressing and bathing and hygiene.</p>	<p>www.netbuddy.org.uk</p>
<p>Network 81</p> <p>We are a national network of parents working towards properly resourced inclusive education for all children with special needs. N81 focus is on the legislation affecting the education provision for our children in inclusive schools, properly resourced to meet the curricular needs of all children and recognising the rights of all children to be pupils amongst their peers, whilst being educated according to their needs.</p>	<p>0845 077 4055</p> <p>www.network81.org</p>
<p>NSPCC</p> <p>The National Society for the Prevention of Cruelty to Children NSPCC offers 24 hour FREE child line for young people of any age (shown below), FREE NSPCC phone line offering advice and support for anyone concerned about the safety and welfare of a young person and the advisors can act on your behalf to take action if necessary, as well as online advice and information for parents such as positive parenting, internet safety, children home alone and behaviour, and information for those working with black and minority groups, deaf and 09isabled and safeguarding in school.</p>	<p>0808 800 5000</p> <p>www.nspcc.org.uk</p>

National Pan-disability Organisations	
<p>OAASIS</p> <p>Provides parents and teachers with impartial, comprehensive and prompt answers to the questions which looking after and teaching a child with SEN may present, including advice about how to choose the right special school, what help should my child get at school and from the local authority and where can I get legal help if I need it? The website offers free publications on diagnosis, autism, statementing and finding the right school.</p>	<p>0800 197 3907</p> <p>www.oaasis.co.uk</p>
<p>Rathbone Special Education Advice Line (SEN legal)</p> <p>Provides advice and support to parents of children with special educational needs. Rathbone is a UK-wide voluntary youth sector organisation providing opportunities for young people to transform their life-circumstances by re-engaging with learning, discovering their ability to succeed and achieving progression to further education, training and employment.</p>	<p>0800 731 5321 or 0161 236 5358</p> <p>WWW.rathboneuk.org</p>
<p>SCOPE</p> <p>Scope offer support and information to disabled people and their families as well as education and learning opportunities for disabled children and young people, community support such as care at home and nursing care, early years support, short breaks, leisure, residential care, support independent living, employment.</p>	<p>0808 800 3333</p> <p>www.scope.org.uk</p>
<p>SIBS</p> <p>A UK charity which aims to represent the needs of siblings of disabled people. Siblings have a lifelong need for information and often experience social and emotional isolation and have to cope with difficult situations. SIBS offer a phone and email service for adults siblings who would like emotional or practical support and ideas and the email service is also available for children and young people to explain disability, talk about their feelings.</p>	<p>01535 645453</p> <p>www.sibs.org.uk</p>

Hertfordshire Pan-Disability Organisations

Carers in Hertfordshire

FREE information, support and advice for unpaid family and friends who look after someone including information about the Hertfordshire carer's passport, planning your caring role, fact sheets, 'Carewaves' newsletter and training, carer breaks, and a carers bereavement group.

01992 586969

www.carersinherts.org.uk

ChatSS Support Group

Informal, friendly support group for parents and carers of children with additional needs

01992 534664

www.chatts.org.uk

CommonSENse

Support group for parents of children with special needs in Harpenden and villages.

www.commonsense.org.uk

Crossroads

Crossroads Hertfordshire North support carers and the people they care for across Stevenage, North Hertfordshire, Welwyn, and across other areas of Hertfordshire. Services include adult carer support, children's care, day centre care and specialised support.

www.crossroadshn.org.uk

Hertfordshire Pan-Disability Organisations	
<p>Hertfordshire Action on Disability HAD</p> <p>HAD is a charity which delivers innovative, affordable and practical services to older and disabled people from equipment, counselling and therapies to information and advice. Counselling is available in the Woodside Centre in Welwyn and is available FREE (affordable contribution welcome) to those with disabilities and their family members and carers. Therapies such as acupuncture, foot care and nutritional therapy are also available as well as an equipment centre and 24hour accessible transport which are adapted wheelchair friendly, fully accessible vehicles.</p>	<p>01707 324581</p> <p>www.hadnet.org.uk</p>
<p>SNIPS (Special Needs Information and Parenting Support)</p> <p>Alternate Wednesdays in term time 1.30-3pm at The Orchard Room, Peartree School, Peartree Lane, Welwyn Garden City AL7 3XW</p>	<p>01707 880382</p> <p>jnkn@tiscali.co.uk</p>
<p>Special Needs Parent Support Tring</p> <p>Support group of parents and carers of children with special needs meeting in Tring</p>	<p>01442824462</p> <p>www.snpst.org.uk</p>
<p>Sun Child</p> <p>Monthly support group based in Royston for parents throughout North Hertfordshire who have a child with a disability 0-12 years. Meet other parents, bring along the family and the venue is wheelchair friendly. The group runs the 1st Saturday/monthly, please book.</p>	<p>0777 4518438</p> <p>www.roystonandvillagescc.com</p>

ADHD/ADD	
<p>ADDISS</p> <p>The National Attention Deficit Disorder Information and Support Service ADDISS offer information and resources about ADHD to anyone who needs them, including parents, sufferers, teachers and health professionals. ADDISS offers books for sale such as 1, 2, 3 Magic and books on other categories such as Autism, Dyslexia and Oppositional Defiant Disorder ODD.</p>	<p>020 8952 2800</p> <p>www.addiss.co.uk</p>
<p>ADD-Vance</p> <p>Support and information for those involved with children who are affected by Attention Deficit Hyperactivity Disorder (ADHD)</p>	<p>01727 833963</p> <p>www.add-vance.org</p>
<p>Adhd/ADD/Dyslexia</p> <p>Supporting issues and parenting and creating awareness for people with hidden impairments.</p>	<p>www.adhd.org.uk</p>
<p>Angels Support Group</p> <p>Parent-led charity supporting families of children with ASD or ADHD. We provide weekly support group meetings and workshops, one-to-one advice about any aspect of your child's condition, education or support, specialist library and holiday activities for children.</p>	<p>01462685150</p> <p>www.angelssupportgroup.org.uk</p>
<p>Conduct Disorders</p> <p>Run by a group of parents with challenging children who are resistant to parenting, this website offers articles and videos regarding conduct disorders, ADHD etc</p>	<p>www.conductdisorders.com</p>
<p>National Resource Center on ADHD</p> <p>Science, Information, Resources, Support Needs assistance. Information specialists can help: or online.</p>	<p>01727 833963/ 0800 2334050</p> <p>www.help4adhd.org</p>

ASD/ Autism/Asperger's	
<p>ADD-Vance</p> <p>Support and information for those involved with children who are affected by Autistic Spectrum Disorder (ASD) or Attention Deficit Hyperactivity Disorder (ADHD)</p>	<p>01727 833963</p> <p>www.add-vance.org</p>
<p>Angels Support Group</p> <p>Offers friendship, support, sharing of ideas and advice from professionals</p>	<p>www.angelssupportgroup.org.uk</p>
<p>Asperger's for Herts.</p> <p>Supports children, adults and family members affected by Asperger's Syndrome in Hertfordshire. The group offer Spectrum Girls (a social club for girls with high functioning Autism and Asperger's in Hertfordshire), signposting to useful links. NAS social groups, teen social courses for those between 13-19 year old, information about the Autism Alert Card and advice and tips for teachers and health care.</p>	<p>07714 483485</p> <p>www.aspergers4herts.org</p>
<p>Asperger's Syndrome Foundation</p> <p>Promotes awareness and understanding of Asperger's syndrome</p>	<p>www.aspergerfoundation.org.uk</p>
<p>Dimensions (Herts and Beds office)</p> <p>Provides services for people with learning disabilities and people with autism</p>	<p>01923 678523</p> <p>www.dimensions-uk.org</p>
<p>Hertfordshire Autistic Resource Centre (HARC) Supporting families and individuals affected by autistic spectrum disorders. Helpline and parent support meetings.</p>	<p>07836 667394</p> <p>www.harc-online.org.uk</p>

ASD/ Autism/Asperger's continued	
<p>HARC (Hertfordshire Autistic Resource Centre)</p> <p>Hertfordshire branch of the NAS which is based in Hatfield and was set up by a group of Hertfordshire parents of autistic children in 1998. HARC offers newsletters, support groups, coffee mornings and information about consultations across Hertfordshire, resource centre and signposting to other support. HARC also run social groups across Hertfordshire for 13-17 year olds with Asperger's and High Functioning Autism</p>	<p>www.harc-online.org.uk</p>
<p>HOPE for Autism</p> <p>Offers support and practical help for parents and carers of children with Autism and Asperger's syndrome through monthly meetings.</p>	<p>01727 841348</p> <p>www.hopeforautism.org</p>
<p>National Autistic Society (NAS)</p> <p>Offers advice and support to people with autism and Asperger syndrome, their families and carers.</p>	<p>0808 800 4104</p> <p>www.autism.org.uk</p>
<p>PHEAT (Parents of Hertfordshire for Early Autism Intervention Today!)</p> <p>Parent run support group to help parents make informed choices.</p>	<p>01707 657904</p> <p>PHEATinHerts@aol.com</p>
<p>Spectrum Girls</p> <p>For girls with high-functioning autism or Asperger's syndrome</p>	<p>0771 448 3485</p> <p>spectrumgirls@sky.com</p>

Down's Syndrome	
<p>Down's Education International</p> <p>Down Syndrome Education International improves education for children with Down syndrome through scientific research, and specialist resources and services.</p>	<p>+44 (0)300 330 0750</p> <p>www.dseinternational.org</p>
<p>Down's Heart Group</p> <p>Down's Heart Group is a charity offering support and information relating to heart conditions associated with Down's Syndrome through its helpline and newsletters.</p>	<p>0844 288 4800</p> <p>www.dhg.org.uk</p>
<p>Down's Syndrome Association</p> <p>National charity which provides information and support on all aspects of living with Down's Syndrome to all who need.</p>	<p>0333 1212 300</p> <p>www.downs-syndrome.org.uk</p>
<p>Symbol UK</p> <p>Part of the All party Parliamentary Group which has published the Good Practice Guidelines for children and young people with Down Syndrome. Specialist speech and language therapists work collaboratively with parents, carers, professional teams and support staff to develop communication, eating and drinking targets. See also speech therapy below.</p>	<p>01795 844440</p> <p>www.symboluk.co.uk</p>
<p>Up on Downs</p> <p>Hertfordshire based parent run organisation supporting families of children with Down's Syndrome through sharing information and creating opportunities for families to socialise and learn together.</p>	<p>01462 630459</p> <p>www.upondowns.com</p>

Dyslexia	
<p>Hertfordshire Dyslexia Association</p> <p>Provides support, information, lectures, workshops and training for dsylexics and those interested in dyslexia who live or work in Hertfordshire.</p>	<p>Helpline: 01727 867399 Email : Michael.paterson@tiscali.co.uk Facebook: Hertfordshire Dyslexia Association</p>
<p>Being Dyslexic</p> <p>Being Dyslexic provides a range of dyslexia information for people of all ages and situations who are either dyslexic or interested in dyslexia. Everything on Being Dyslexic is free and accessible for anyone to use and share. Being Dyslexic also hosts one of the largest dyslexia community forums on the internet.</p>	<p>www.beingdyslexic.co.uk</p>
<p>The Communication Cookbook</p> <p>A resource book of activities to support children's language and communication. It focuses on five essential ingredients that support children's communication skills, and contains simple recipes to help parents and teachers to develop these in skills in children aged four to six.</p>	<p>www.communicationcookbook.org.uk</p>

<p>Dyslexia-SpLD-Trust</p> <p>The Trust is a collaboration of voluntary and community organisations with funding from the Department for Education to provide reliable information to parents, teachers, schools and the wider sector. It acts as the important communication channel between government, leading dyslexia organisations, parents, schools, colleges, teachers and the sector.</p> <p>We are looking for volunteers who are passionate about helping parents and carers of children with dyslexia and specific learning Read more at:</p>	<p>www.thedyslexia-spldtrust.org.uk</p> <p>www.parentchampions.org.uk</p>
<p>National Literacy Trust – Words for Life</p> <p>National Literacy Trust provides information relating to schools, teaching and literacy, including news, research, events, policy, and resources.</p>	<p>www.literacytrust.org.uk</p>
<p>Dyspraxia</p>	
<p>Dyspraxia Foundation</p> <p>The foundation aims to support individuals and families affected by dyspraxia, to promote better diagnostic and treatment facilities for those who have dyspraxia, to help professionals in health and education to assist those with Dyspraxia and to promote awareness and understanding of dyspraxia.</p>	<p>01462 454 986</p> <p>www.dyspraxiafoundation.org.uk</p>
<p>(Herts) Dyspraxia Support Group</p> <p>The group's aim is to provide support for those with Dyspraxia and their families through regular meetings, which allow members to interact with others who have experience of the condition. The Group offers a monthly Newsletter, a telephone helpline, monthly parents' group meeting, a lending library and family social activities. The St. Albans Children's Centre, Church Crescent, St Albans AL3 5JB.</p>	<p>www.hertsdyspraxia.org.uk</p>

Epilepsy	
<p>Epilepsy Action</p> <p>Offers advice and information online and via its helpline about epilepsy, seizures, first aid, treatment, living with epilepsy, here you can get help and support, how it may affect education and work, driving and the law and epilepsy syndromes.</p>	<p>0808 800 5050</p> <p>www.epilepsy.org.uk</p>
<p>National Society for Epilepsy</p> <p>The NSE is a registered charity specialising in medical research as well as offering a confidential helpline, online forum, epilepsy information and magazines .</p>	<p>01494601400</p> <p>www.epilepsysociety.org.uk</p>
Fragile X	
<p>Fragile X Society</p> <p>The Fragile X Society offers support to Fragile X families through its national support and information service, regular newsletters, leaflets and booklets, DVDs, talks and presentations. Membership is FREE to Fragile X families, carriers, those affected and full time carers.</p>	<p>01371 875100</p> <p>www.fragilex.org.uk</p>

Hearing Impairment

<p>Action on Hearing Loss</p> <p>Action on Hearing Loss is the new name for the Royal National Institute for the Deaf RNID offering day to day care for people who are deaf and have additional needs as well as a supply of communication services and training, practical advice to help people protect their hearing, online information and advice about tinnitus and hearing aids.</p>	<p>0808 808 0123</p> <p>www.actiononhearingloss.org.uk</p>
<p>Hertfordshire Bookstart</p> <p>Offers Bookshine packs for hearing impaired children aged</p>	<p>040300 123 4049</p> <p>bookstart@hertsc.gov.uk</p>
<p>Herts Hearing Advisory Service</p> <p>The Hertfordshire Hearing Advisory Service is a charity based at the Woodside Centre Welwyn is an independent charity helping people with hearing loss across Hertfordshire and Bedfordshire, offering a FREE mobile support service, a hearing screening service in Welwyn, drop in and resource centres, a hearing aid programme, training courses, loop installation service and much more.</p>	<p>01707 324582</p> <p>www.hhas.org.uk</p>
<p>Hearing Impairment continued</p>	
<p>The National Deaf Children's Society NDCS</p> <p>The National Deaf Children's Society NDCS is a charity dedicated to creating a world without barriers for deaf children and young people offering information and advice through its helpline, a new webpage for 8-11 and 12-18 year olds with hearing loss, weekend events, training programmes for 13-19 year olds and resources for parents and professionals to develop parenting skills</p>	<p>0808 800 8880</p> <p>www.ndcs.org.uk</p>

<p>Phoenix Group for Deaf Children</p> <p>Support families with deaf children by offering training workshops such as telephone skills, staying safe, family sign and play, signing and speech workshops, as well as youth groups for 11-18 year olds and an 18+ group, and family support. The Phoenix Group also offer courses including BSL Introduction, Level 1 and Level 2 and 3</p>	<p>01438 722142</p> <p>www.phoenixgroup.org.uk</p>
<p>Sense</p> <p>Sense is a national charity that supports and campaigns for children and adults who are deaf blind, offering advice, support and information as well as specialist services to deaf blind people, their carers, families and professionals working with them. Sense also support people with sensory impairments and additional disabilities and help deaf blind people with housing and holidays.</p>	<p>0845 127 0066</p> <p>www.sense.org.uk</p>

Incontinence

ERIC Education and Resources for Improving Childhood Incontinence

A national children's charity providing confidential information on bed / day wetting, constipation and soiling and potty training for children, young people, parents and professionals.

0845 370 8008

www.eric.org.uk/shop/

Sleep

National Sleep Foundation

Information and advice on sleep and sleep problems for all ages from new born.

www.sleepfoundation.org

Speech & language Impairment	
<p>Association of All Speech Impaired Children (AFASIC)</p> <p>Charity representing children and young adults with communication impairments. Information and training for parents and professionals as well as a range of publications about speech and language impairments to support young people and their families. Afasic offer a UK helpline for parents, local groups, online information, courses.</p>	<p>0845 355 5577</p> <p>www.afasicengland.org.uk</p>
<p>The Communication Trust</p> <p>The Communication Trust is a coalition of nearly 50 voluntary and community organisations with expertise in speech, language and communication. We harness our collective expertise to support the children's workforce and commissioners to meet the speech, language and communication needs (SLCN) of all children and young people, particularly those with SLCN.</p> <p>We do this by raising awareness, providing information and workforce development opportunities, influencing policy, promoting best practice among the children's workforce and commissioning work from our members. The Trust is advised by specialist advisors and works with a broader network of partners.</p>	<p>www.thecommunicationtrust.org.uk></p>
<p>I CAN</p> <p>Help and advice to parents and practitioners about speech, language and communication</p>	<p>020 7843 2544</p> <p>enquiries@ican.org.uk</p> <p>www.ican.org.uk</p>
<p>The Makaton Charity</p> <p>The Makaton Charity offers information about Makaton Signing and Symbol Systems for users, parents, carers and professionals including training, resources, advice and support and working in partnership to influence society.</p>	<p>01276 606760</p> <p>www.makaton.org</p>

Speech & language Impairment

Symbol UK

Part of the All party Parliamentary Group which has published the Good Practice Guidelines for children and young people with Down Syndrome. Specialist speech and language therapists work collaboratively with parents, carers, professional teams and support staff to develop communication, eating and drinking targets. In a variety of environments, projects include service provision in special schools, including those for pupils with specific language impairment, autistic spectrum disorders, moderate and severe learning disabilities, hearing impairment, visual impairment and physical disability, supporting students in mainstream schools and Colleges, Preschool services, including Sure Start Children's Centers, developing life skills with teenagers and adults, supporting adults in a range of community settings, training co-workers and specialist speech and language therapists in working with children and adults with Down Syndrome, specialised short courses. A residential family assessment centre in Bristol.

01795 844440

www.symboluk.co.uk

TOURETTE SYNDROME

Tourette's Action

Charity working to make life better for people with Tourette Syndrome by offering information and support online and via the helpline, local action support groups across the UK (nearest is Welwyn/Hertfordshire), year round events, Tourette's Action Camps for 11-18 year olds, conferences and grants to improve the life of people with Tourette's in the UK

0300 777 8427

www.tourettes-action.org.uk

Visual Impairment	
<p>Four Swans Vision</p> <p>Dedicated to improving the lives of visually impaired people aged 18 and over</p>	<p>07564 910651</p> <p>www.fourswansvision.webs.com</p>
<p>Hertfordshire Bookstart</p> <p>Offers Book touch packs for blind and partially sighted babies and toddlers</p>	<p>0300 123 4049</p> <p>bookstart@hertsc.gov.uk</p>
<p>Hertfordshire Society For The Blind HSB</p> <p>HSB is an independent local registered charity based at the Woodside Centre Welwyn offering services and information to blind and partially sighted people throughout Hertfordshire, as well as their families, carers and organisations with an interest or involvement in people with a visual impairment. The society offers sight information points (nearest is Letchworth), equipment exhibitions, home visiting, hospital information, sight line helpline as well as local clubs for those with sight loss.</p>	<p>01707 324680</p> <p>www.hertsblind.com</p>
<p>LOOK</p> <p>Visual impairment society is a national organisation offering support to parents and carers of children with a visual impairment, offering a helpline, magazines and family weekends as well as youth projects and youth led events.</p>	<p>01214 285038</p> <p>www.look-uk.org</p>
<p>National Blind Children's Society</p> <p>Supporting children with visual impairment</p>	<p>01278 764 770</p> <p>www.nbcs.org.uk</p>

Visual Impairment	
<p>RNIB Royal National Institute of Blind People</p> <p>A UK charity offering information, support and advice to those with sight loss including on eye health, living with sight loss as well as offering talking books, a helpline, information about benefit payments, registering your sight loss, employment and advice on technology</p>	<p>0303 123 9999</p> <p>www.rnib.org.uk</p>
<p>Sense</p> <p>National charity that supports and campaigns for children and adults who are deaf blind, offering advice, support and information as well as specialist services to deaf blind people, their carers, families and professionals working with them. Sense also support people with sensory impairments and additional disabilities and help deaf blind people with housing and holidays.</p>	<p>0845 127 0066</p> <p>www.sense.org.uk</p>
<p>Visually Impaired Children Taking Action VICTA</p> <p>Information and support for parents and carers of children with a visual impairment</p>	<p>01908 240831</p> <p>www.victa.org.uk</p>

NHS	
<p>Asthma UK</p> <p>Helpline, health information, publications and materials as well as weeklong adventure holidays for young people with Asthma.</p>	<p>0800 121 6244</p> <p>www.asthma.org.uk</p>
<p>Child and Adolescent Mental Health Service CAMHS</p> <p>CAMHS supports and treats emotional and behavioural problems in children and adolescents across Hertfordshire including depression, anxiety, phobias, extreme aggression, anorexia, schizophrenia and obsessive compulsive disorders. CAMHS employees include psychiatrists, counselling and clinical psychologists, psychotherapists, family therapists and specialist nurses. Referrals through Health Services such as your GP and School Nurse Only.</p>	<p>www.hertspartsft.nhs.uk/our-services/community-services/child-and-adolescent-mental-health-services/</p>
<p>Diabetes UK Care Line</p> <p>Diabetes UK is dedicated to help people with diabetes, offering a care line, online communities, peer support, local support groups across the UK, care events for children and families, public meetings and road shows.</p>	<p>0845 120 2960</p> <p>www.diabetes.org.uk</p>

FEEDBACK

The information provided in this document is for guidance only. We aim to keep this information up to date but we cannot guarantee that all the information or services listed are accurate or current at any time. The information has been collected from leaflets, websites and personal contact. HPCI does not necessarily have direct experience or recommend any organisations listed here.

We welcome feedback on the information as well as details of updates that are required. Please contact admin@hertsparentcarers.org.uk to add or change the content itself.



**Herts
Parent
Carer InVolvem^ent**

“improving services for our disabled children”

admin@hertsparentcarers.org.uk
or call/text us on 07840 360245

www.hertsparentcarers.org.uk